



Peterson Europe
Vehicle lighting solutions
by design, by technology, by quality

Warranty Terms

1. Warranty

Peterson Europe warrants that all products shall, for the duration of the applicable warranty period, be free from defects in material and workmanship, and comply with any specification or industry standard indicated on drawings, data sheets, catalogues or similar material.

This Warranty is not transferable and applies only to the original installation of the product for as long as the original owner retains the vehicle (lifetime).

2. Warranty conditions and exclusions

This Warranty is subject to the following conditions and exclusions:

2.1 Conditions

Warranty claims require examination of the unserviceable part(s) by Peterson Europe or an expressly designated agent. Refund, acceptance, return, or exchange of unserviceable parts by other parties, including Peterson Europe's distributors and/or resellers, does not constitute a determination that such part is deemed warrantable.

This warranty allows only for repair or replacement of the defective part, or refund of the purchase price, at the sole discretion of Peterson Europe, and/or the manufacturer if appropriate. No warranty is made regarding the fitness of products for any particular application, and no liability is accepted for other incidental or consequential damages.

In no circumstances shall this warranty be extended to third parties, except those acting as, or on behalf of, Peterson Europe's authorized distributors.

Any implied warranties are limited to the specified warranty period.

2.2 Exclusions

This warranty shall be null and void if any of the following exclusions apply:

- Failure to install, operate, and maintain the product in accordance with the manufacturer's recommendations and standard industry practices
- The product is damaged due to accident, abuse, misuse, improper installation, unauthorised modification, or exposure to incompatible cleaners or solvents
- Product failure is caused by the defect or malfunction of equipment or component(s) from a source other than the manufacturer
- Product failure is caused by use in severe applications
- Product failure is caused by corrosive chemicals including acid washes and antifreeze chemicals
- Product failure is caused by connector failure and/or water penetration due to (but not limited to) cracked housing, faulty wiring, or corrosion

3.Warranty Period

The warranty period referred to in clause 1 is:

3.1 For LED Condor beacons, limited lifetime warranty, and for all other LED flashing beacons and LED directional flashing lights, 36 months from the date of installation on the vehicle, or 42 months from original date of purchase.

3.2 For Helios and Solis range LED light bars, 60 months from original date of purchase.

3.3 For Xenon beacons, 12 months from the date of installation on the vehicle, or 18 months from original date of purchase.

3.4 For all other products not specified above, 24 months from original date of purchase.

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